

Background & Problem

The client had a number of credit cards which he had difficulty in servicing. What had started out as short term credit had ended up as long term very expensive borrowing.

Action Taken

We were instructed to challenge his credit card agreements. Two agreements have proved completely unenforceable. Two lenders have not been able to send us the client's original agreements, probably because they have lost them. However, because the lenders in both cases have exceeded the statutory time allowed for finding the original contracts they are now both in default.

The Result

The lender has agreed to the unenforceability of two credit card agreements and has agreed to nullify them. This means that the debts have been written off. Because two of the other lenders have been unable to find our client's original contracts they are both now in default which means they cannot approach our client for the repayment of the loan and the interest on the credit cards has stopped.

The client is under no obligation to pay the lender anything. Indeed the contract is voided until such time as the lenders can find the original contracts. We believe they have lost them and will be approaching them to get these agreements nullified.

**If you want to find out more about any of the areas covered in this case study
and how we can support your business – contact us today.**